

*Dear Colleague,*

*We value your business, thank you for continuing your partnership with our office. As we make an effort to be as HIPAA compliant as possible, we would like to invite you to our new secure messaging service called PBHS SecureMail. The service is free for you to use and communicate with our practice securely, it simply requires you to create a free portal account in which you can reply to messages from our office securely through the online portal (<https://mysecurepractice.com>).*

*Please let us know if you may have any questions about this transition, and you can expect an invitation email soon prompting you to sign up (create your own account using an existing email address) and view important messages we have sent to you.*

*Here are some instructions to assist you with creating your account:*

*<https://pbhssupport.zendesk.com/hc/en-us/articles/208660066-First-Time-Signup-from-being-sent-a-Secure-Message>*

*If you need any further guidance on using PBHS SecureMail, please visit the PBHS Support pages:*

- *[MyPBHS SecureMail - How does it work?](#)*
- *[First Time Sign-Up Invitation](#)*
- *[Security Setting Preferences](#)*
- *[Secure Inbox](#)*
- *[Compose a Secure Message](#)*
- *[Adding Attachments](#)*

*Thank you again, we look forward to continuing work with you!*

*Kind regards,*

*Our office*